

RSP Frequently Asked Questions

What does RSP mean? RSP stands for the Random Selection Process, a computer program designed to award limited edition product to event guests based on their preferences. Normally, two RSP's are run for each event.

Why are we using an RSP rather than the Private Sale of past years? As always, we are concerned about the safety of our guests and we strive to provide the best possible experience each and every year. This new process will provide a fair and equitable distribution of the product while reducing the challenge of getting from booth to booth before editions sell out.

How does the RSP work? Each Item offered for sale by the Teddy Bear & Doll artists will be assigned a number. Guests are asked to fill out a preference form listing the items they wish to purchase in the order of importance to the individual collector. All preference forms are entered into the system, and, at the appropriate time, the system will start assigning product to guests.

How exactly does this work? The RSP always starts with the first item and moves sequentially through the list of available items. It gathers all the guests that put item #1 as their first preference, randomizes the guest list and randomizes the available pieces. Next, the system will match up a random guest with a random piece, continuing until it either runs out of guests or runs out of pieces. If it awards the item to every guest that put item #1 as their first preference and still has items remaining it will gather all guests that put item #1 as their second preference. It will randomize these guests and the remaining pieces and start matching again. The process continues through preference 3, 4 and so on until it either runs out of preferences or runs out of pieces. When item #1 is complete it will move to item #2 and gather all the guests that put item #2 as their first preference. The RSP is complete when it either runs out of preferences or runs out of pieces.

What is the correct way to fill out my preference sheet? Guests should put the ITEM number of the item they want most in the box next to 1st Choice, then the item they want second in the box next to 2nd choice. Do not list a quantity or ranking in the preference forms. Do NOT list items you do not wish to purchase.

Correct:

1 st choice	7
2 nd choice	4
3 rd choice	1
4 th choice	

Incorrect: (quantity)

1 st choice	2
2 nd choice	
3 rd choice	2
4 th choice	

Incorrect: (rank)

1 st choice	
2 nd choice	2
3 rd choice	
4 th choice	1

How should I fill out my preference sheet so I get everything I want? There is no way to fill out your sheet to guarantee you receive every item listed. The best results come when you decide what items you want most and put those towards the top of the list. Remember also to take into account the edition size of the items - higher edition size pieces will be available longer so they can be included lower on your list.

How come I didn't get my first choice? The RSP results depend not only on the edition size of an item, but also on the number of other guests that put that item as the exact same preference as yourself. If 200 guests put an item as their first preference but there are only 25 of that item, 175 guests will not receive their first choice. Guests that put that item as their second or higher choice do not even have a chance at purchasing it.

Do I have a better chance of getting items if I turn in my form first? It does not matter when you turn it in or what order the forms are input, only if they are entered prior to the deadline.

If my first choice is not available, will the RSP move my second choice up to become my first choice? No, the system is not designed to change your preferences at all. Your preferences will always remain exactly as you mark them on your sheet.

Can I be awarded something on my 2nd RSP preference list even if I didn't receive it in the 1st RSP? No. The system does not reserve quantities for assignment in the 2nd RSP. Items only make it to the 2nd round if every guest that asked for it in the 1st round was awarded that item and there were still quantities remaining. This is why we ask guests to not list items in their 2nd RSP preferences unless they want to purchase 2 of that item.

Can I turn in more than one preference sheet? No, the system is designed to only accept one form per person.

Do families or groups on the same reservation have a better chance to receive their product? No. The system looks at the individual preferences and does not have any way to track parties that may be attending together.

If I'm awarded too much product, what can I do? We do ask that you only list items you truly wish to purchase on your preference form - if you know you do not want to purchase a particular item you don't have to list it on your form. Also, if you are not interested in purchasing more than one of something, you don't have to participate in the 2nd RSP. And if multiple members of a family or group are trying for a limited item but your group only wants 1 of that item, please let us know when you first turn in your RSP's so we can remove unwanted items and immediately assign them to another guest. If all else fails, you can refuse the item at the pickup location. Once you purchase your items from the event ALL SALES ARE FINAL and no refunds will be offered.

Can I list the same item more than once in each RSP? No - listing an item more than once will remove it from your preferences entirely. Each item should be listed only once per RSP.

Can I list items in a different order in the 2nd RSP? Yes! Each RSP is completely independent, so you can list items however you choose.

If I have questions about the process, who can I contact? Please call Walt Disney Event Services at 407.827.7600.